SEP 27 1993 31

| 930825CCC1523 H9360600 8 2 1 3 8 0 0  4 ACCIDENT DATE 9 3 0 9 0 2  6 SYNOPSIS OF ACCIDENT OR COMPLAINT  A toaster oven caught fire while a woman was using it to make toast on the kitchen counter of her house. No injuries occurred.  7 LOCATION 10 8 CITY 9 STATE NY  10 FIRST PRODUCT 11 TRADE/BRAND NAME/MODEL Model TR20TY2  Toaster Oven 12 6 Shelton, CT 06484  10 SECOND PRODUCT 13 SEX 14 DISPOSITION 0 NO Injury 0 NO Injury 15 BODY PART NO Injury 17 RESPONDENTS 18 INVESTIGATION TYPE 19 TIME SPENT NO Injury 19 9 TIME SPENT 0 8 . 0  |  |  |                    | : N ( 1333                            |
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| 4 ACCIDENT DATE 9 3 0 6 0 7 5 IDI INITIATED 9 3 0 9 0 2 6 SYNOPSIS OF ACCIDENT OR COMPLAINT A toaster oven caught fire while a woman was using it to make toast on the kitchen counter of her house. No injuries occurred.  7 LOCATION House (Home-Kitchen) 1 0 8 CITY Erooklyn 9 STATE NY  10a FIRST PRODUCT Toaster Oven 11b TRADE/BRAND NAME/MODEL 10b SECOND PRODUCT Countr 12 AGE OF VICTIM 0 3 5 11b TRADE/BRAND NAME/MODEL 12 AGE OF VICTIM 13 SEX 14 DISPOSITION No Injury 15 BODY PART NO Injury 16 BODY PART NO Injury 17 RESPONDENTS NO Injury 18 INVESTIGATION TYPE 19 TIME SPENT NO Attachments 10 Consumer Complaint 10 7 8 1 6 5 9 3 0 9 2 2 23 PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) XXX CPSC may disclose my name 24 Narrative 25 REGIONAL DIRECTOR REVIEW DATE  18 CITY BREPORT  9 STATE NY 10 STATE NY 11a TRADE/BRAND NAME/MODEL NO ATTACHMENTS 1 No Injury 1 No Injury 1 No Injury 1 No Injury 2 O 8 0 0 2 2 2 REVIEWED BY CPSC may not disclose my name 24 Narrative 25 REGIONAL DIRECTOR REVIEW DATE  | 1 CASE NUMBER<br>930825CCC1523<br>H 9360000        | 2 INVESTIGATOR ID<br>8 2 1 3           |                    |                                       |
| A toaster oven caught fire while a woman was using it to make toast on the kitchen counter of her house. No injuries occurred.  7 LOCATION House (Home-Kitchen) 1 0 Brooklyn 10a FIRST PRODUCT Toaster Oven 11b TRADE/BRAND NAME/MODEL Model TR20TY2 Black & Decker Mfg. Co., 6 Armstrong Road Shelton, CT 06484  10b SECOND PRODUCT Carte 12 AGE OF VICTIM 0 3 5 10 No Injury 15 BODY PART NO Injury 16 BODY PART NO Injury 17 RESPONDENTS NO Injury 18 INVESTIGATION TYPE 19 TIME SPENT 0 8 . 0  17 RESPONDENTS 1 18 INVESTIGATION TYPE 19 TIME SPENT 0 8 . 0  20 ATTACHMENTS 21 CASE SOURCE 22 REVIEWED BY NO Attachments 21 CASE SOURCE 22 REVIEWED BY NO Attachments 23 PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) XXX CPSC may disclose my name  24 Narrative 25 REGIONAL DIRECTOR REVIEW DAT   | 4 ACCIDENT DATE                                    |  |                    |                                       |
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| House (Home-Kitchen)  1 0 Brooklyn  NY  10a FIRST PRODUCT Toaster Oven  11a TRADE/BRAND NAME/MODEL Model TR2OTY2 Black & Decker Mfg. Co., 6 Armstrong Road Shelton, CT 06484  10b SECOND PRODUCT Countre  12 AGE OF VICTIM 0 3 5  2 No Injury  13 SEX 14 DISPOSITION 0 No Injury  15 BODY PART NO Injury  17 RESPONDENTS NO Injury  18 INVESTIGATION TYPE 19 TIME SPENT 0 8 . 0  20 ATTACHMENTS NO Attachments 0 Consumer Complaint 0 7 8 1 6 5 9 3 0 9 2 2  23 PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) XXX CPSC may disclose my name  24 Narrative  25 REGIONAL DIRECTOR REVIEW DATE  | A toaster oven caught fir of her house. No injurie | re while a woman was u<br>es occurred. | sing it to make to | ast on the kitchen counter            |
| Toaster Oven    Carrier    | 7 LOCATION<br>House (Home-Kitchen)                 |  | lyn                | · · · · · · · · · · · · · · · · · · · |
| Country  12 AGE OF VICTIM 0 3 5  2   | 10a FIRST PRODUCT Toaster Oven                     | (0 2 / 6   Blac                        | k & Decker Mfg. Co | L Model TR20TY2 ., 6 Armstrong Road   |
| No Injury  16 BODY PART No Injury  17 RESPONDENTS No Injury  18 INVESTIGATION TYPE 2 0 8.0  19 TIME SPENT 2 0 8.0  ATTACHMENTS No Attachments  10 Consumer Complaint 10 7 8 1 6 5 9 3 0 9 2 2  23 PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) XXX CPSC may disclose my name  24 Narrative  2 No Injury  18 INVESTIGATION TYPE 2 0 8.0  CPSC may not disclose my name  25 REGIONAL DIRECTOR REVIEW  DATE  26 DATE  7 CONSUMER SPENT 2 0 8 .0  CPSC may not disclose my name   | 106 SECOND PRODUCT                                 | 1 8 6/= 11b TRA                        | DE/BRAND NAME/MODE | L                                     |
| No Injury  Victim  2 0 8 0  No Injury  Victim  2 0 8 0  No Attachments  No Attachments  Consumer Complaint  No Attachments  Consumer Complaint  No Attachments  Consumer Complaint  Consum | 1  | 2                                      | 1                  | 7                                     |
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| 23 PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY)  XXX CPSC may disclose my name  CPSC may not disclose my name  24 Narrative  25 REGIONAL DIRECTOR REVIEW  DAT   | 20 ATTACHMENTS                                     | 21 CASE SOURCE                         | 22 REVIEWED        | BY                                    |
| XXX CPSC may disclose my name CPSC may not disclose my name 25 REGIONAL DIRECTOR REVIEW DAT  | No Attachments 0                                   | Consumer Complaint                     | 0 7 8 1 6          | 5 9 3 0 9 2 2                         |
| Date of the state  | 23 PERMISSION TO DISCLOSE 1<br>XXX CPSC may d      | NAMES (NON-NEISS CASES                 |                    | not disclose my name                  |
|  | 24 Narrative                                       | X A/13/5                               |                    | DIRECTOR REVIEW DAT                   |
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| 1 CASE NUMBER<br>930825CCC1523                     | 2 INVESTIGATOR ID 8 0 OFFICE CODE 8 2 1 3 8 0 0   | EPIDEMIOLOGIC INVESTIGATION             |
| 4 ACCIDENT DATE<br>9 3 0 6 0 7                     | 5 IDI INITIATED<br>9 3 0 9 0 2                    | REPORT                                  |
| 6 SYNOPSIS OF ACCIDENT OR C                        | OMPLAINT  |   |
| A toaster oven caught fir of her house. No injurie | e while a woman was using it to make s occurred.  | toast on the kitchen counter            |
| 7 LOCATION   | 8 CITY  | 9 STATE                                 |
| House (Home-Kitchen)                               | 1 0 Brooklyn                                      | NY                                      |
| 10a FIRST PRODUCT                                  | 11a TRADE/BRAND NAME/MO                           |   |
| Toaster Oven                                       | Black & Decker Mfg. Shelton, CT 06484             | Co., 6 Armstrong Road                   |
| 10b SECOND PRODUCT                                 | 11b TRADE/BRAND NAME/MO                           | DDEL                                    |
| 12 AGE OF VICTIM 13 SEX 0 3 5                      | 14 DISPOSITION  No Injury                         | 15 INJURY DIAGNOSIS<br>7 0<br>No Injury |
| 16 BODY PART                                       | 17 RESPONDENTS 18 INVES                           | rigation Type   19 Time Spent           |
| 9 9<br>No Injury                                   | Victim 1  | 2 0 8 . 0                               |
| 20 ATTACHMENTS                                     | 21 CASE SOURCE 22 REVIE                           | WED BY                                  |
| No Attachments 0                                   | Consumer Complaint 0 7 8 1                        | 6 5 9 3 0 9 2 2                         |
| 23 PERMISSION TO DISCLOSE I                        | NAMES (NON-NEISS CASES ONLY) isclose my name CPSC | may not disclose my name                |
| 24 Narrative                                       | 25 REGIO  | NAL DIRECTOR REVIEW DATE                |









# PRE-ACCIDENT

On the evening of 6/7/93 a 35 year old woman was in the kitchen of her house. There was a toaster oven on the kitchen counter. The cord was plugged into the wall outlet. The woman placed a slice of bread in the toaster. The control was on the "high" setting. The toaster was used about two (2) or three (3) times a week for the last two (2) years without incident.

### ACCIDENT

Within a few seconds after the toaster's control was placed on the "high" setting, the woman smelled a burning odor. She saw a two (2) inch high flame coming from behind the control knob bread lever and indicator light which are located next to each other on the front right of toaster oven. The woman unplugged the cord from the wall outlet. The fire self-extinguished. No injuries occurred.

#### POST ACCIDENT

The woman informed the manufacturer about the accident. She sent the toaster oven to the manufacturer. The manufacturer sent her a new toaster oven.

## PRODUCT IDENTIFICATION

The Model TR20TY2 toaster oven was manufactured by Black & Decker Manufacturing Co., 6 Armstrong Road, Shelton, CT 06484.

Garage with

#### ACCIDENT INVESTIGATION REQUEST FOR

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|---|---|-----|
| 6 | ; | 1   |

|                    | HODODOOL   |                 |                 | ,          |
|--------------------|------------|-----------------|-----------------|------------|
| Date of Incident   | # 10/7/93  | Category I.     | D. <u>SECTO</u> | 4          |
| Follow-Up Requeste |            | Hazard Analysis |                 | Section 15 |
| Type Follow-Up Req |            | Telephone Call  |                 | On-Site    |
| Headquarters Conta | et RRaud   | warmalk         | 20              |            |
| Assignment Message | · Nogity a | ccidant         | sama            | 10. Opta   |
| product            |            |                 |                 |            |
| <b>,</b>           |            |                 |                 |            |
|                    |            |                 |                 |            |
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|                    |            |                 |                 |            |
|                    |            |                 |                 |            |
|                    |            |                 |                 |            |
|                    |            |                 |                 | -          |
| Person(s) to Cont  | acto Vicki | Dawer           |                 |            |
|                    | NY, 1      | 74              |                 |            |
|                    | • . •      | 31-90036        |                 |            |
|                    | 212-       | 264-78531       | (W)             |            |
|                    |            |                 |                 |            |
| Guideline          |            |                 |                 |            |
|                    |            |                 |                 |            |
| Requested By       | 22         |                 |                 |            |
| Task Number        | 9308Z5C    | CC1523          |                 |            |
| Assigned to        | 1/11/60    | Date            | 930825          |            |
|                    |            |                 |                 |            |

| 1000 DECEMBER OF THE PROPERTY  | THOTOTIC  | _EOR OFFI  | CIAL US  | PE ONLY  |
|--|---|--|--|--|
| E. CONSUMER PRODUCT  | INCIDENT  | KEPORT   |  | the s  |
| 1. NAME OF RESPONDENT<br>Vicki Dawer   |   | NO. (HOME)<br>1-9003                                 |  | WORK<br>-7853                                      |
| 3. STREET ADDRESS P.O. Box 7437  | 4. CITY<br>New Yo   |  | STATE<br>NY  | ZIP CODE<br>10116                                  |
| 5. DESCRIBE INCIDENT OR HAZARD, INCLUDING Consumer placed a piece of bread in toast later, consumer smelled a burning odor at behind the control knob bread lever and next to each other on front right of toast toaster and flame self-extinguished. Considerator light melted.   | ter on hig<br>nd saw a 2<br>indicator<br>ster oven.                   | h setting.<br>" high flan<br>light which<br>Consumer | Two sence coming are local to the coming are local to the compluge ter and | econds<br>ng from<br>ocated<br>ged                 |
| 6. DATE 7.IF INJURY OR NEAR MISS OBTAIN OF 0 YR/N INCIDENTS AND DESCRIBE INJURY: 6/7/93 none   | N AGE/SEX   |  | ENT, PRO   | ERENT FROM<br>OVIDE NAME                           |
| 9. DESCRIPTION OF PRODUCT electric toaster oven  |   | 10. BRAND<br>Black & De                              |  |  |
| 11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Black & Decker unknown Shelton, CT (zip code unknown) 203-926-3000 unknown Unk | TR20TY2  13. DEAL unknown, unknown unknown unknown DATE PUR  16. DOES | UCT PURCHAS<br>CHASED 6/91                           | ADDRESS ED NE est. A   | W x USED<br>GE 2 yr.est.                           |
| MANUFACTURER? YES X NO AVAILABLE IF NOT, DO YOU PLAN TO CONTACT IF NOT, THEM? YES NO OTHER? Consumer F   | HE PRODUCT<br>E? YES  | STILL<br>× NO  |  | 19. MAY WE USE YOUR NAM WITH THIS REPORT? YES X NO |
| FOR ADMIN 20. DATE RECEIVED   21. RECEIVED   | NISTRATION  |  | 22. DOG  | CUMENT NO.   |
| 06/10/93 kgw,  |   | orrich,  |  | 50060A0  |
| 23. FOLLOW-UP ACTION 730875  | CCC/5   | 523  | 24. PRO  | DDUCT CODE(S)                                      |
| 25. DISTRIBUTION 2   | 6. ENDORS   | SER'S NAME   | TITLE  |  |
| CPSC FORM 175 (9/89)   | 1/1   | Ů  |  |  |

6/8/93 Consumer called manufacturer and explained incident to Gloria Fusco (title unknown), who said a mailing carton would be sent to consumer for consumer to return toaster to manufacturer for manufacturer's inspection. Consumer agreed.

UL listing is unknown.

Consumer got CPSC hotline number from Good Housekeeping magazine.